201: Health and safety in building services engineering  
**Worksheet 9: Accident and emergency procedures**

**Answer guide**

Using your notes and the internet answer the following questions.

1. **List the people you could report to regarding situations that could badly affect Health and Safety or the environment:**

|  |  |
| --- | --- |
|  | * **Employer** * **Customer/client** * **Safety officers** * **Health & Safety executive/inspectors** * **Trades union representative** * **Environmental Health officers** |

1. **List some of the issues that Environmental Health officers are responsible for investigating:**

|  |  |
| --- | --- |
|  | * **Pollution** * **accidents at work** * **noise control** * **toxic contamination** * **pest infestations** * **food poisoning** * **waste management** |